

ZCO 5.0.16

The upgrade process from ZCO 5.0.12 to ZCO 5.0.16 requires the following:

- **Remove the existing ZCO 5.0.12**
- **Install ZCO 5.0.16.**

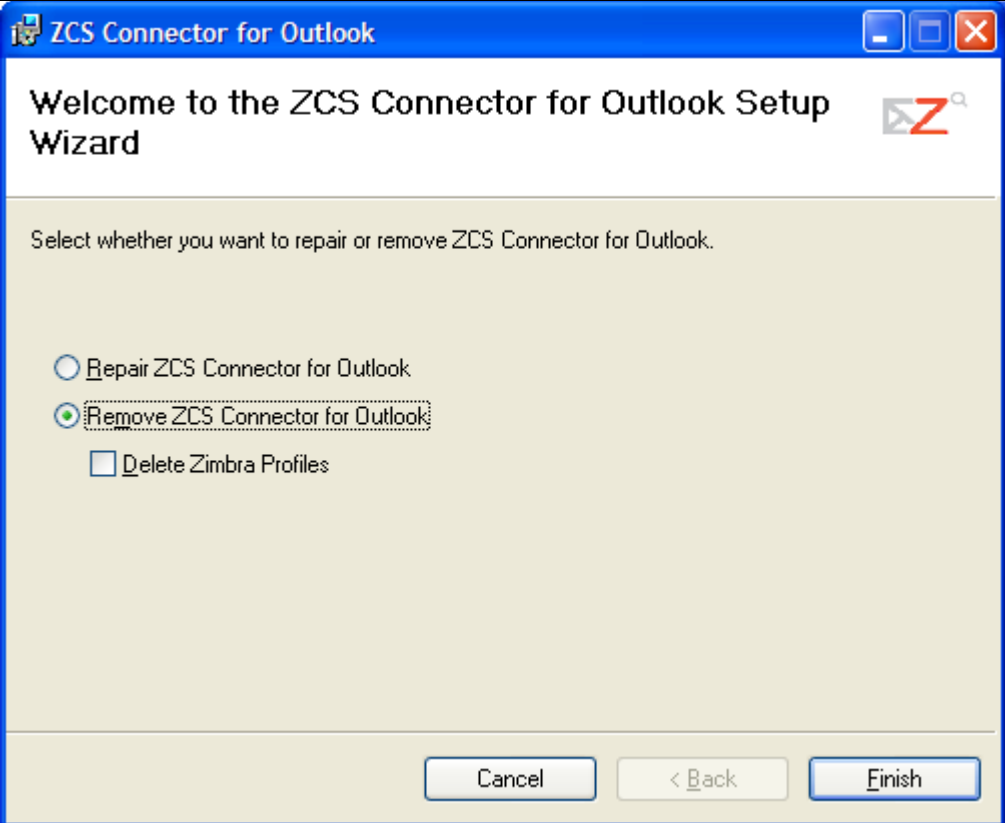
If you do **not** remove ZCO 5.0.12 prior to installing ZCO 5.0.16, you will **not** be able to create new profiles in the future. (The workaround to this issue would be to *remove* ZCO 5.0.16 and *reinstall* ZCO 5.0.16.)

Note: The removal of ZCO 5.0.12 and the installation of ZCO 5.0.16 must be run from a user's Admin account.

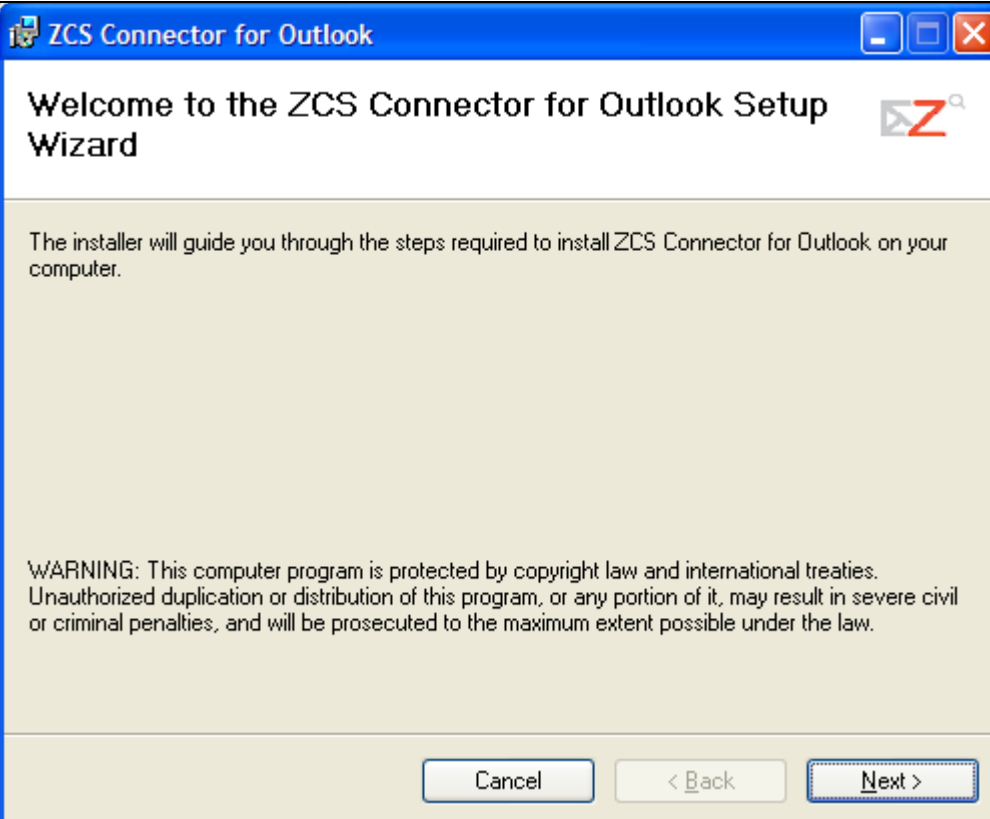
Removing ZCO 5.0.12

Removing ZCO can be performed by one of the following two methods:

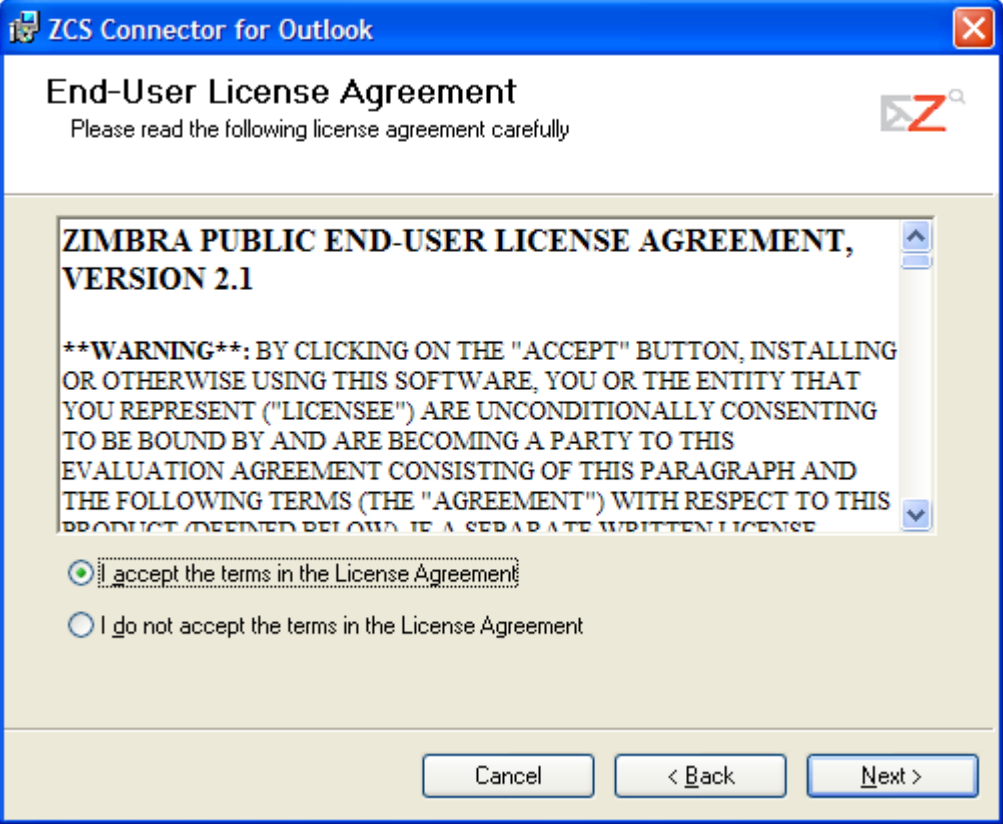
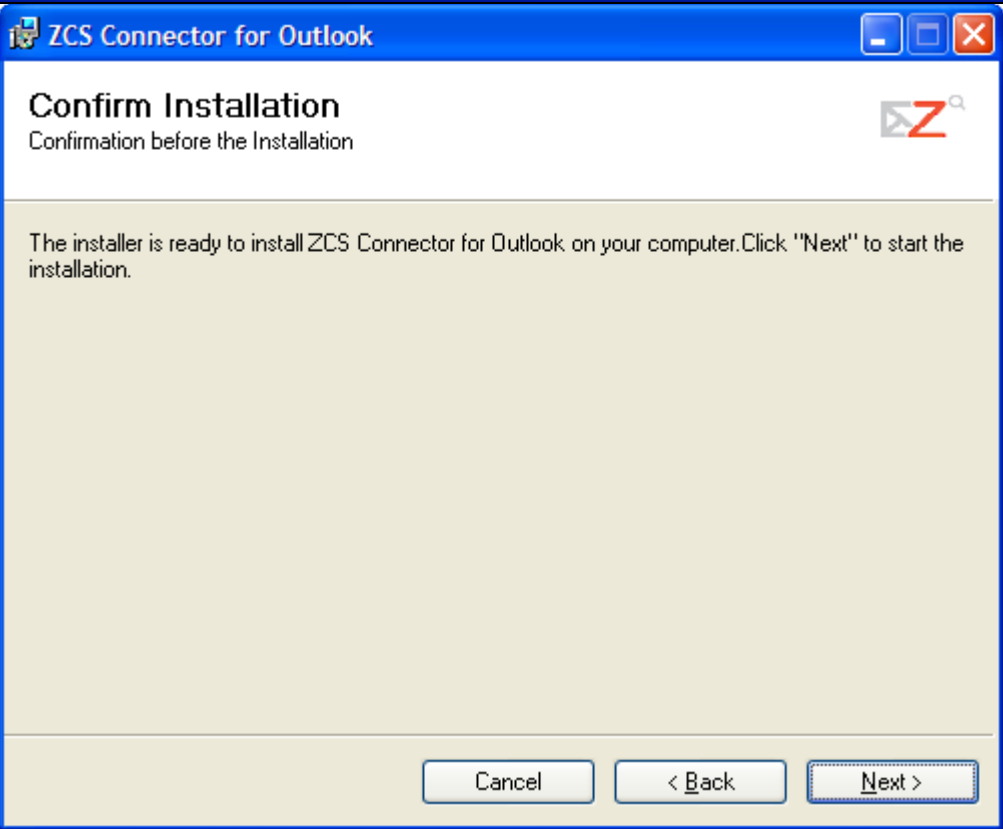
1. Using the **Add/Remove Programs** options from within **Windows**.
2. Running the ZCO 5.0.12 installer to remove ZCO 5.0.12. The instructions below document this method. (Note: ZCO 5.0.16 installer does not have the option to remove a previous version with an initial install.)

<p>Removing ZCO 5.0.12</p> <p>Run the ZCO 5.0.12 installer.</p> <p>The installer will detect an installed version of ZCO.</p> <p>Check the Remove ZCO option.</p> <p>Verify the Delete Zimbra Profiles option is unchecked.</p> <p>Click on Finish.</p>	
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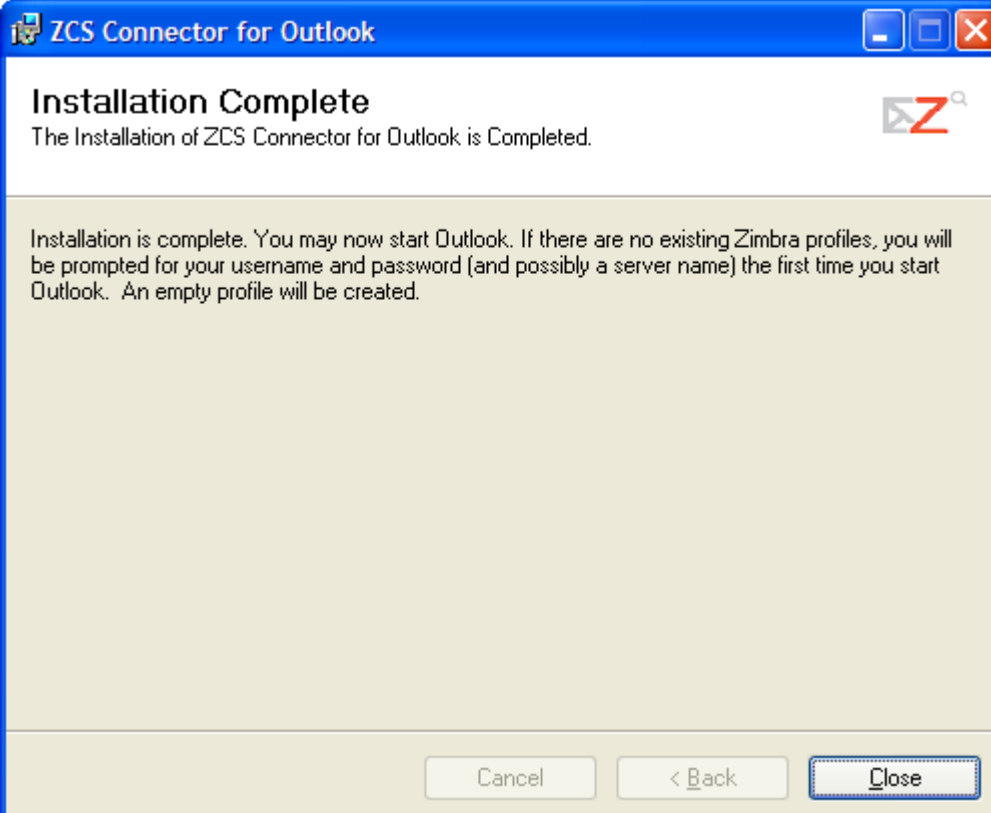
Installing ZCO 5.0.16

<p>Installing ZCO 5.0.16</p> <p>Run the 5.0.16 installer.</p> <p>This must be run from the user's Admin account.</p>	 <p>Installing ZCS Connector for Outlook</p> <p>Welcome to the ZCS Connector for Outlook Setup Wizard</p> <p>The installer will guide you through the steps required to install ZCS Connector for Outlook on your computer.</p> <p>WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.</p> <p>Cancel < Back Next ></p>
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DRAFT: Zimbra Connector for Outlook Installation Instructions

<p>End-User License Agreement</p> <p>Confirm acceptance of Agreement.</p> <p>Click Next to continue.</p>	
<p>Installation Confirmation</p> <p>Click Next to confirm installation.</p>	

DRAFT: Zimbra Connector for Outlook Installation Instructions

<p>Installation Completed</p> <p>A profile that was used with ZCO 5.0.12 can be used with version ZCO 5.0.16.</p> <p>In addition, any new profiles can be created if needed.</p>	 <p>The screenshot shows a Windows-style dialog box titled "ZCS Connector for Outlook". The main heading is "Installation Complete" with a Zimbra logo. Below the heading, it states "The Installation of ZCS Connector for Outlook is Completed." A larger text area contains the message: "Installation is complete. You may now start Outlook. If there are no existing Zimbra profiles, you will be prompted for your username and password (and possibly a server name) the first time you start Outlook. An empty profile will be created." At the bottom, there are three buttons: "Cancel", "< Back", and "Close".</p>
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